



LIFTON

Lifton Trio User Manual (U.S.)

2018.07.20

v.2



VERSION NOTES

Version	Date	Notes
v.1	2018.01.22	<ul style="list-style-type: none"> • New
v.2	2018.07.20	<ul style="list-style-type: none"> • Load capacity increased from 220kg (485lb); Supply voltage clarified to 220 – 240V

**Note: Images in the Lifton Trio User Manual, may depict the Duo or Trio. Many parts are universal with the exception to the Footprint and Lift Cab Size/Shape.*

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SECTION 1 INTRODUCTION

Thank you for purchasing the Lifton Trio home lift. We are confident that this lift will make your life easier, safer and more comfortable. The Lifton Trio home lift is a domestic personal home lift that complies with Machinery Directive 2006/42/EC and AS 1735.15. To ensure continued satisfaction with your Lifton Trio, please always follow these instructions: -

- Read this user manual carefully before using your Lifton Trio home lift. This will help ensure safe, easy and correct operation of the lift.
- In the event of malfunction, please refer to the “Troubleshooting” section first. Potential failure may be caused by the lift's safety devices. It is very likely that you can correct these issues quickly and easily yourself. Please contact your Authorized Lifton Dealer or contact Lifton directly.
- Even a solidly-built and technically low-maintenance lift such as the Lifton Trio home lift should be maintained on a regular basis; once a year is ideal. This maintenance ensures continued safety and increases the long-term reliability of the lift.
- We strongly recommend that you have all service and maintenance work to your Lifton Trio, carried out by an authorized Lifton service technician.
- You should never use the lift in the event of a fire.

If you have any questions not covered in the User Manual, please contact your Authorized Lifton Dealer or contact Lifton directly. Our contact information is outlined at the end of this User Manual.

SECTION 2 ENSURE SAFE OPERATION

The Lifton Trio home lift has been equipped with several safety and emergency features to ensure safe usage always. Nevertheless, it is essential that the lift is operated in accordance with the user manual to ensure that no accidents occur.

1. The lift is motorized with moving parts. Only those who have been shown how to operate it and who understand that they are responsible for starting, travelling in and stopping the lift safely – and have been cautioned on the potential hazards – should operate it.
2. The lift is not a toy. Children under 14 years old should not be permitted to play with, or inside, the lift. Children should only operate the lift if under adult supervision and only use it for its intended purpose.
3. Much like a stair case, this lift can pose a risk to small children when on the upper floor, without adult supervision. When the lift is called from the lower floor while a small child is on the upper floor, the child could potentially crawl into the partially lowered lift (if the lift has the half door option fitted). The safety light barriers stop the lift ride as soon as there is an obstruction detected in the entrance area. However, that system does not protect a child from potentially falling into the partially lowered lift. It is the user's responsibility to ensure that such a situation does not occur.
4. As the Owner, you are responsible for ensuring that regular service and inspections occur in a timely manner.
5. Upon completion of the installation, the dealer or installer must run through the Lifton Handover Checklist.

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LIFTON HANDOVER CHECKLIST

Date:/...../..... Time:
 Customer:
 Address:
 Serial #:
 Installers/dealers:



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Explanation of the Stiltz Home Lift	Check (tick)
1. <u>Calling Sending the Lift:</u> a. Remote transmitter controls b. Constant pressure c. Cab lights illuminate with call or send signal	 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
2. <u>Entering Exiting the Lift:</u> a. Cab door Barrier b. Door latch must contact strike tongue c. Full height light curtains d. Cab lights illuminate when light curtain broken e. Demonstrated at each floor	 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
3. <u>Lift Controls:</u> a. On/off key switch Reset b. Directional control buttons c. C.O.P. function lights d. Emergency stop button Reset	 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
4. <u>Riding the Lift:</u> a. Standing Sitting b. Carrying goods c. Light curtains d. Roped drum system, rope revolution feeling	 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
5. <u>Lift Safeties:</u> a. Safety pan b. Shaft lid c. Overload switch and capacity d. Slack rope switch (explanation) e. Battery lowering f. Emergency door release	 <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>
6. <u>Keys Issued:</u> a. Car operating panel (C.O.P.) b. Door release key	 <input type="checkbox"/> <input type="checkbox"/>
7. <u>User Acceptance:</u> a. End user understands lifts operation and safeties b. End user accepts lift installation as complete	 <input type="checkbox"/> <input type="checkbox"/>
8. <u>User Manual:</u> a. Handover checklist complete and signed b. User manual handed over to end user	 <input type="checkbox"/> <input type="checkbox"/>

Dealer | Installer Signature Date/...../.....
 Customer Signature Date/...../.....

SECTION 4 DESCRIPTION



No.	Description	No.	Description
1.	Door (Full height shown)	8.	Base Plates
2.	LED Lights	9.	Handrail Position (handrail not shown)
3.	Safety Pan	10.	Shaft Lid
4.	Car Operating Panel (C.O.P)		
5.	Guide Rails		
6.	Seat Position (seat not shown)		
7.	Electric Door Strike		

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SECTION 5 TECHNICAL SPECIFICATIONS



The Lifton Trio home lift is classified as a non-automatic lift. The user must apply constant pressure to the ‘up’ or ‘down’ buttons to operate the lift. The lift must be activated by means of the internal control or the remote control to make it move between each floor. The lift will automatically stop at the destination floor.

Drive Type:	Roped drum, braked gear motor drive
Maximum Speed:	150mm (5 15/16”) / second
Maximum Load:	230kg 36st 500lb (3 persons standing or 1 person sitting)
Maximum Travel:	Up to 4000mm (157 1/2”) 2 Levels
Configuration:	Single entrance Double entry (Thru Cab)
Door Specification:	Full height 1915mm (75 3/8”) Reversible right-hand or left-hand swing
Entrance Security:	Light curtain
Operation:	Hold-to-run controls
Landing Call Stations:	2x Wireless remote-controls (3x AAA batteries each) Remote cradle for each floor
Power Supply:	220 – 240V single phase 15 amp
Battery Backup:	Lift can be lowered to the ground floor in the event of a power failure
Additional Features:	Corded telephone connected to fixed landline (by others)
	Handrail
	Emergency lighting and alarm included
	Immediate stop upon release of controls
	Load sensitive top plate above lift
	Obstruction sensor pad at base of lift cab
Lighting Type:	Ceiling LED strip lighting Cab floor foot LED lights
Installation:	Typical installation takes two days
Structure:	Not required Lift is fully self-supported on its own guide rails through aperture
Hoist Enclosure:	Not required Lift is fully self-contained
Compliance:	ASME A17.7-2007 CSA B44.7-07 Machinery Directive 2006/42/EC AS 1735.15
Options Available:	Half height door Cell phone Perch seat

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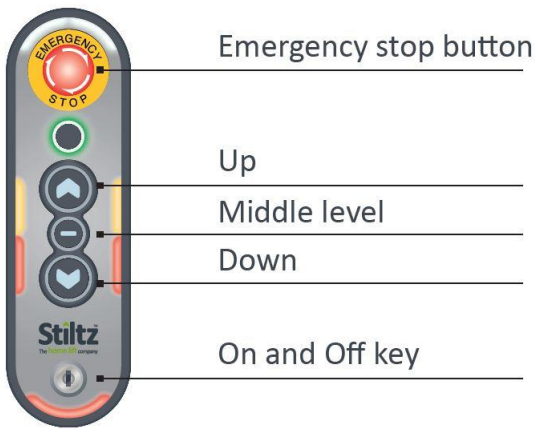
SECTION 6 FOOTPRINTS



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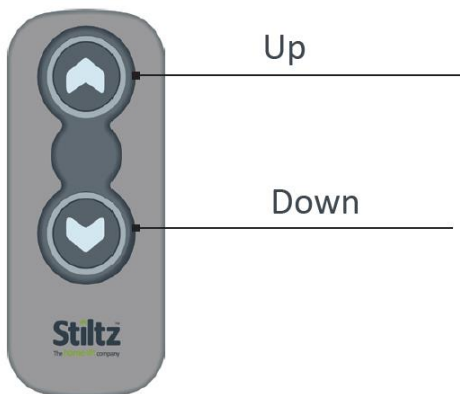
SECTION 7 OPERATION

7.1. Operating Controls



Travelling in the Lift

1. When entering the lift, the lights come on automatically. Stand (or sit) in the lift facing the opening.
2. Close the door and make sure that you are not obstructing the safety light curtain across the lift entrance. If obstructed, the lift will not travel, and a buzzing sound will indicate continued obstruction of the safety light curtain. If you are in the entrance area, there will also be a white light illuminated indicating a light curtain obstruction.
3. If the load is greater than specified for this lift (230kg or 500lb) the overload light will be illuminated. The lift will not move until the weight is reduced.
4. Ensure any passengers or items travelling with you are fully contained within lift car.
5. Select the desired direction (see image of control panel on page 10). Depress and hold the appropriate button for travelling up or down. The lift will move while the button is depressed.
6. Hold the button down until the lift stops at its destination.
7. If you see an unsafe situation, release the button and either wait until it is safe to continue or return to the floor from which you came.



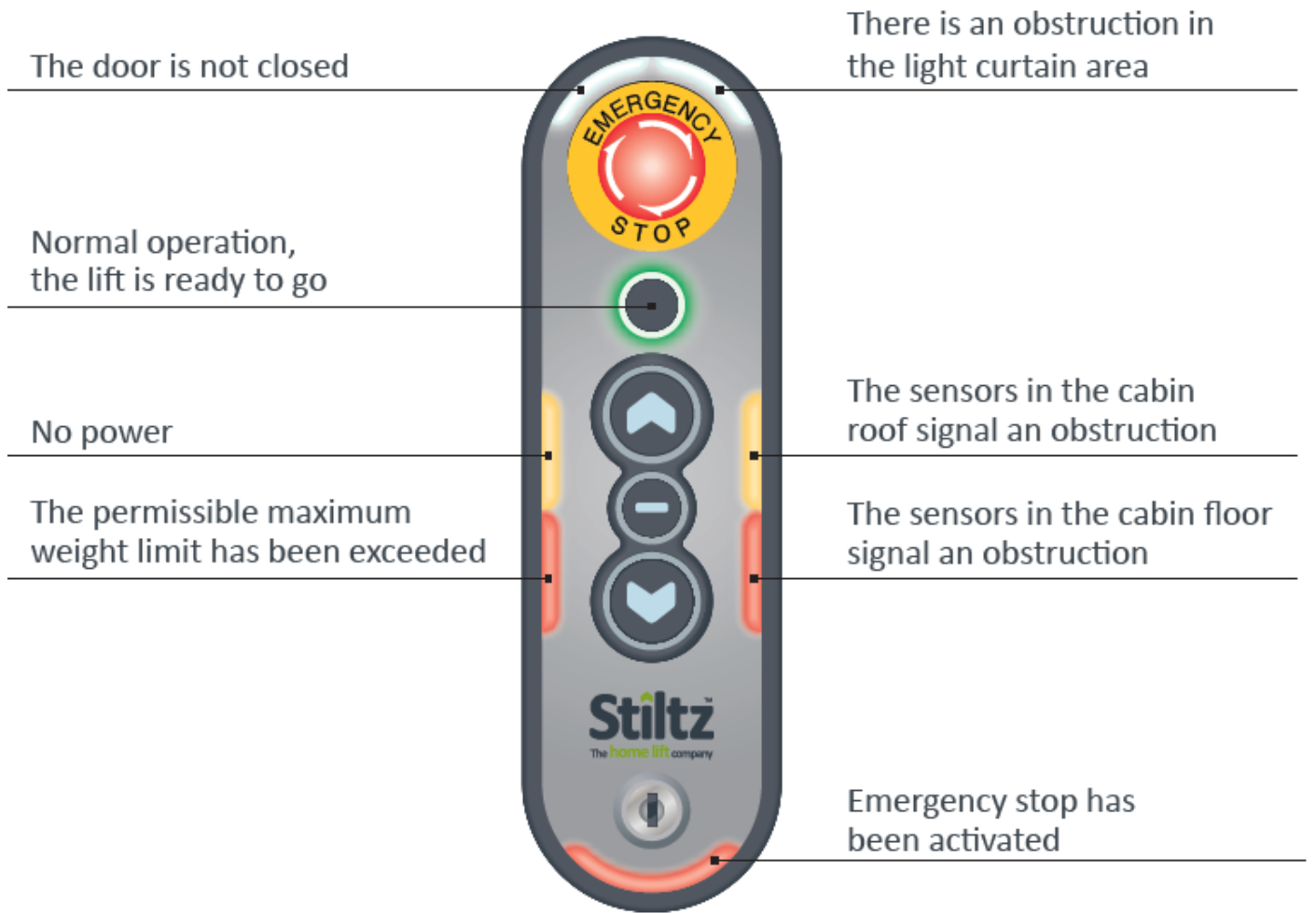
Calling the Lift

You can position the two remote controls anywhere around your home and these allow you to control the lift, and to call it when it's parked on the other level. The remote control can be used to move the lift to the desired floor.

1. If possible, first check to make sure that nobody is inside the lift trying to operate it from within.
2. Press the call button on the remote control and keep it pressed until the lift has come to a stop on the desired floor. Please note: you can stop the lift at any time by releasing the button.
3. If the lift encounters obstruction when being called either up or down, it will stop. If this occurs, reverse the direction the lift is travelling in and return it to the starting point. Clear the obstruction, and as soon as the obstacle has been removed from the operation area, the lift will continue its journey.

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7.2. C.O.P. Function Lights



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SECTION 8 SAFETY FEATURES

The numerous safety features have been designed to ensure safe and comfortable lift travel. They prevent – or stop – the lift from moving in case of a malfunction or in the event of an object or person blocking the operating radius.

In order to guarantee this and to protect the lift against potential failure, all safety features must be activated before operating the lift.

It is important that you are familiar with all safety features.

8.1. Safety Pan and Floor Plug Sensors



There are safety sensors in the Lift Car floor and Lift Car roof which will stop the lift immediately if it comes into contact with any obstacle. The lift can then only proceed in the opposite direction. The journey can be continued as soon as the obstruction has been cleared.

8.2. Door Lock and Open-Door Sensor



The door's locking mechanism ensures that the Lift Car door stays closed while the lift is moving. Sensors check - even before moving – whether the door has been closed. A key for the lift door is provided to open the safety catch and let passengers exit in an emergency situation.

All lifts are equipped with a light curtain. This safety light curtain creates a barrier across the entrance of the lift and either prevents, or stops, the lift from moving further if there is an obstruction blocking the safety light curtain. To notify the user that the safety light curtain is obstructed, a white warning light will be illuminated on the control panel inside the cabin.

8.3. Additional Safety Sensors



Balance sensors will stop the Lift Car if a problem exists with either of the lift ropes.

Overload sensors will determine whether the lift is overloaded prior to moving. To notify the user that the lift is overloaded, the related area on the control panel inside the cabin will flash. (See page 10).

The Slack Rope sensor detects if the lift ropes are slack and will prevent the lift car from attempting to travel any further. In the unlikely event that the regular limit switches should fail, there are auxiliary switches located above and beneath the Lift Car. If those should fail at the same time, there are further back up switches that will stop the lift in an emergency. Once those emergency stops are activated, the lift will stop until the incident has been investigated by a service technician, and the problem has been corrected.

The lift is equipped with an emergency stop button. Pressing the red emergency stop button while travelling in the lift will stop the lift immediately and trigger the alarm. Therefore, this button should only be used in extreme situations; such as the lift failing to stop when the control button is released. The emergency system must be reset once the cause of the incident has been resolved. A key switch prevents operation while the lift is in "off" mode. This switch also resets the controls after an emergency stop.

8.4. Safety Brake

In the event of any rope related issues, an integrated brake system will stop the lift. The safety brake stops the lift immediately in the unlikely event of a hoist rope failure. If any of these safety features are activated, they must be disengaged and reset by a Lifton service technician.

8.5. Battery Lowering System

In the event of a power failure occurring whilst the lift is in operation, the lift is fitted with an emergency power supply and emergency lights that come on automatically. The lift can be moved to the lower floor on emergency power by using the normal lift controls. The raise control is then ineffective. All safety features also remain fully operational during lowering on emergency power.

Note; the main power switch in the ceiling of the lift must not be turned off with the intention to save electricity. The lift only draws electricity like a kitchen appliance. Turning the main power switch off will activate the battery back-up system and drain the battery if used unnecessarily. A flat battery will prevent operation of the lift.

8.6. Emergency Evacuation Procedure

- 8.6.1. When main power is lost, during travel, after a short delay the lift cab lights in the ceiling will illuminate.
- 8.6.2. If the emergency stop button is used, the C.O.P. will need to be reset before the lift can be moved downwards.
- 8.6.3. Turn **'off'** the emergency stop button by twisting the button (it will pop outwards), to eliminate horn.

- 8.6.4. Reset the C.O.P. by turning the key '**off**' then back '**on**'. After the emergency stop button has been activated, and turned '**off**', the C.O.P. must be reset before the lift will move **even on battery backup**.
- 8.6.5. The battery back-up system will activate automatically and permit the lift will to descend **only**. The lift will **not automatically descend** the user must control the movement of the lift always.
- 8.6.6. When the lift reaches, the lowest level served, the lift cab door should automatically release allowing the occupant to exit the lift safely.

Important; step 8.6.7. only to be carried out by a Lifton trained technician.

- 8.6.7. If the lift cab does not move downwards due to a safety circuit breach or the door does not automatically release at the ground floor or mid-way. Insert the triangular door release key into the lift cab door latch from the outside face, twist the key and the door latch will release allowing the door to open. When the latch is released, and still within the strike housing, the lift cab door can be lifted off the hinges.

8.7. Cleaning

Important; only use soapy water to clean polycarbonate/plexiglass. Do not use products including (but not limited to) ammonia, alcohol, solvents, acetone, glass cleaners – these will cause the polycarbonate/plexiglass to go cloudy.

- 8.7.1. Use a soft or microfiber cloth to clean all dust from the lift cab, and guide rails. Then, use soapy water only to clean any polycarbonate/plexiglass i.e. lift cab door or Vista model back panel.
- 8.7.2. Vacuum the floor carpets and ensure no dust/debris falls inside guide rails, which may conflict with gripper rods/plates.

SECTION 9 TROUBLESHOOTING

Most of the difficulties encountered, are associated with the safety features built into the Lifton Trio home lift. These features are in place to ensure the safe use and comfort of users of the lift. Below is a trouble shooting guide for all lifts within the Lifton Range.

*Note: Images in the Lifton Trio User Manual, may depict the Duo or Trio. Many parts are universal with the exception to the Footprint and Lift Cab Size/Shape.

Problem	Possible Causes	Solution
<p>1. The lift will not operate.</p>	<p>a. The most common cause is an obstruction of the light curtain, which guards the lift cab entrance. This can easily be caused by a handbag or arm. The light curtain (LC) light will flash.</p>	<p>Clear the obstruction and be vigilant that there is no obstruction periodically blocking the light curtain. To prevent this, stand closer to the rear wall of the lift.</p>
	<p>b. The cab operating panel (c.o.p.) key switch has been switched 'off'.</p>	<p>Turn the key 'on'. The 'on' position is when the key is in the horizontal position.</p>
	<p>c. The c.o.p. emergency stop button has been depressed.</p>	<p>The stop button is a safety stop button that requires turning clockwise once pressed. Ensure the button is pressed, then turn clockwise until the button 'pops' out. Turn the key switch 'off' and then back to 'on' – to reset lift.</p>
	<p>d. The lift cab door latch is making poor contact with the electric strike tongue.</p>	<p>Move your body position is the lift cab and try moving again. Slightly lift and/or slightly push/pull the lift cab door. Call your Authorized Lifton Dealer to arrange a service.</p>
	<p>e. The main power, from the home to the lift is off. This is easily identified, as the red main switch indicator lamp, the in ceiling towards the rear of the lift, is off.</p>	<p>Emergency battery lowering will be activated, immediately after the power outage. The lift will go downwards from the upper level to the lower level, if the power goes out. If the lift is at the lower level, it will not move upwards until the power is restored. If the power is on in the rest of the house, check the indicator light on the ceiling of the lift. If this is off, wait until power is restored.</p>

Problem	Possible Causes	Solution
	f. Someone has tried to manually lift the lift cab.	Call your Authorized Lifton Dealer, who installed your Lifton Trio home lift. The lifting mechanism may be displaced and will require resetting. They will speak to you and ask for some clarity and will suggest the best course of action.
	g. The lift has passed either of its lower or upper landing stopping points.	The door will open, and you can exit the lift. Call your Authorized Lifton Dealer to arrange a service.
2. Both light curtain (LC) and overload (OL) lights, on the cab operating panel (c.o.p.), are flickering and flashing alternatively.	a. The over-speed sensor has failed.	Call your Authorized Lifton Dealer to arrange a service visit to rectify the issue.
3. Both light curtain (LC) and overload (OS) lights, on the cab operating panel (c.o.p.), are flickering and flashing alternatively	a. The battery backup system is activated.	Ensure the main power cable is connected. Ensure the switch in the lift cab ceiling is on (glowing red). Call your Authorized Lifton Dealer to arrange a service.
4. The lift cab will not operate from the remote controls.	a. Remote control batteries may need replacing.	Replace batteries. All lift remote controls use 3 x AAA batteries.
	b. The receiver may not be receiving the signal from the remote control.	Move to within 3m (10') of the lift. This is the optimum range of the remote controls.
5. The lift cab will not travel downwards but will only travel upwards.	a. There is an obstruction under the lift cab.	Remove obstruction before attempting to use the lift.
6. The lift cab will not travel upwards but only travel downwards.	a. There is an obstruction on the shaft lid or the lift cab ceiling.	Remove obstruction before attempting to use the lift.
	b. The main power is off, and the lift cab is operating on the emergency battery.	Wait until the main power is restored.
	c. The safety cover could be catching on the guides etc. as it is being lifted.	Safely observe from the upper floor whether the cover is tilting instead of coming up level.
7. The lift cab is moving upwards or downwards independently.	a. Landing remote controls are often kept in people's pockets, and therefore pocket controlling if the button is depressed.	Keep the landing remote controls at each landing, and not accidentally being depressed. Call your Authorized Lifton Dealer to arrange a service.

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Problem	Possible Causes	Solution
8. The downlights in the lift cab ceiling are dim and the remote controls work intermittently or not at all.	a. The lift cab ceiling lights only time out when parked at the top and bottom floors. If between floors the ceiling lights will drain the battery.	Ensure the lift is parked at the top and bottom, not mid-travel.
	b. The lift battery is running low.	Call your Authorized Lifton Dealer to arrange a service.
9. The door will not open.	a. The lift is not at the landing.	Use the c.o.p. buttons or the remote controls to move the lift to the correct floor. Ensure the control button is being pressed until the lift comes to a complete stop.
	b. The door is hitting the threshold of the upstairs floor.	Drive the lift down using the c.o.p. buttons or remote controls. Ensure the button is depressed until the lift comes to a complete stop.
10. A buzzer is sounding.	a. The stop button is pressed.	Turn the stop button clockwise until it 'pops' out towards you. Reset the lift by turning the key switch 'off' and then back 'on' again.
	b. The backup battery system has fault.	Call your Authorized Lifton Dealer to arrange a service.
11. A humming sound from the relays on the electrical panel.	a. Too much voltage is being supplied to the electrical panel.	Check the voltage with a meter, the 110v step-up transformer may be set to 230v input not the required 115v input switch.

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SECTION 10 WARRANTY

The Lifton home lift is warranted against faulty manufacturing workmanship or materials for a period of **24 months** from the installation by an Authorized Lifton Dealer. The warranty period commences four weeks after the shipping date from the manufacturer and is connected to the lift and initial installation address, transferable to new home owners. Removing and relocating the lift will void the warranty unless it is for the original owner and carried out by an Authorized Lifton Dealer.

Lifton or the Authorized Lifton Dealer will provide:

- All equipment associated with the Lifton home lift including; guide rails; gripper rods; lift cab; hoist unit (electrical control and mechanical drive equipment); and safety equipment i.e. safety covers top and bottom.
- Installation drawings.
- Emergency battery backup for lighting and lowering of the Lifton home lift in the event of power failure.

Client, builder or general contractor provides:

- Floor aperture per the Lifton floor template and shaft lid or landing gate/hoistway door if required.
- Power, per the position provided in the specification and clear access during the installation.
- All patching, painting and finishing of the surrounding building areas.

The warranty does not cover accidental, deliberate and cosmetic damage or damage caused by the end users failure to follow safety or user directions or reasonable wear and tear or follow routine maintenance schedule.

All installation and maintenance must be carried out by an Authorized Lifton Dealer or Lifton service technician. Any attempt to repair or move the product from its installed location by anyone will void the warranty.

The removal or modification of any parts or panels in any way altering the use of the Lifton home lift outside the intended or designed purpose will void the warranty.

Battery or step-up transformer (if provided) failure is not covered by this warranty. **Note; turning off the main switch in the lift cab ceiling or circuit breaker or disconnecting the wall socket will engage the battery backup system. This will drain the charge from the battery preventing access to the battery backup system (when needed).**

Please note. If any post installation construction or painting work is carried out around the lift, it is essential that the lift is wrapped in dust proof coverings. For example, sheet rock dust can affect the safety gripper rod braking system, as can wood dust the electrical components and micro limit switches. Failure to protect the unit from post installation construction work may affect operation and void the warranty.

Any cost of repairs and subsequent works because of actions voiding the warranty and associated with returning the lift to its fully functional state, will be at the owner’s expense and invoiced at the applicable rate by an Authorized Lifton Dealer.

For further information regarding this limited warranty, please contact Lifton in writing.

FOR OWNER’S RECORDS	
Customer Name:
Installation Address:
Dealer/Installer Name:
Date Installed:/...../.....
Serial/Job Number:

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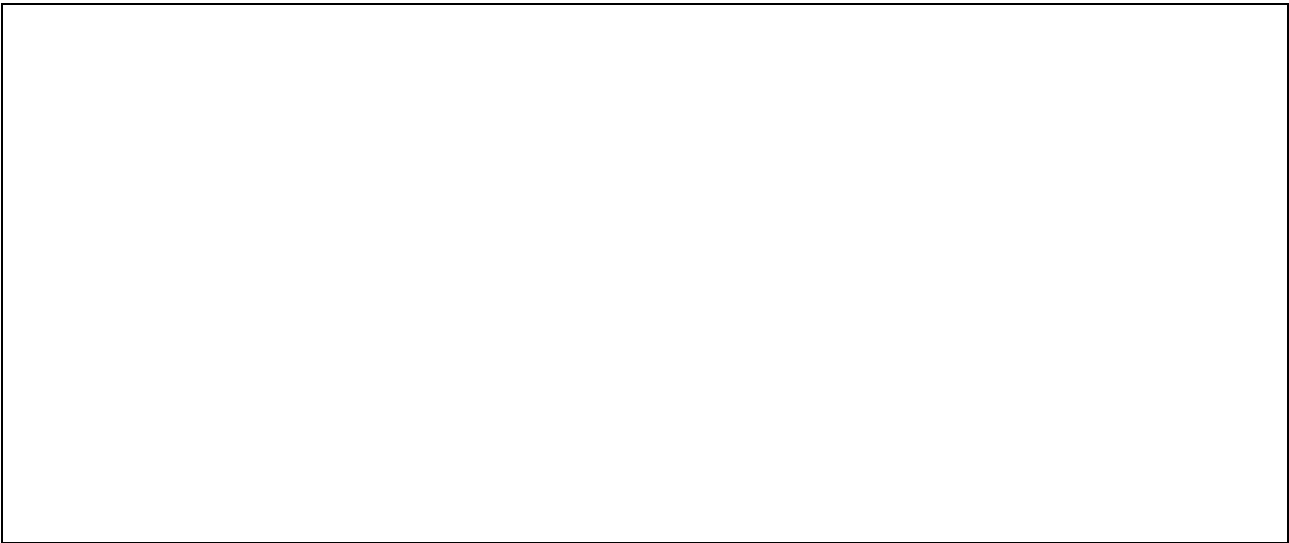
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Lifton Team or Authorised Lifton Dealer



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